## Hilton Garden Inn - accessibility review - June 2024

Item	Description	Photo/Illustration	Comments
AccessAble			
Overall accessibility	There is level access to reception and to the lifts. There were no hearing enhancement systems in operation. Assistance dogs are welcome and water can be provided. There are no specific dog spending areas at the hotel.		
Parking	The hotel has a limited amount of underground parking spaces. There is no lift access and no Blue Badge bays. There is a drop off point level with the approach to the entrance. There are square low level bollards located between the drop off and entrance.		
Car Parking nearby	The nearest public car parks are Q-Park Brindley Place which is approximately 75m from the venue (a maximum 50m is considered reasonable for Blue Badge holders) and includes slopes on the route. There is Blue Badge parking located in the car park.		

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Approach	The approach along the pavement is on a slight slope and in good condition.	
Entrance	The entrance is not easy to identify. The entrance is level and the venue is accessed via a automatic door with a good clear width located to the left of the revolving door and there is a good sized lobby with suitable weather matting.	
Reception	The main reception is located to the left as you enter. There is clear space in front of the reception and the desk is approximately 1160mm high. There is no hearing assistance system on the desk. The hard tiled flooring in the reception area is reflective and may cause disorientating glare for some people with visual impairments. There is a seating area near the reception desk with soft seating, low stools and coffee tables.	

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	The route to the lifts is clear and is level across a wide lobby area. There are no doors to negotiate	
Main Lift	The lift serves all floors. The lift lobby has adequate manoeuvring space for wheelchair users and the lift call button is at the correct height. The lift is a reasonable size and has handrails, a mirror and audible announcement. Tactile and braille markings are available.	