

## **Information about your Pension – Scotland**

### **Benefits statement**

The Scottish Public Pensions Agency (SPPA) administers the Scottish Teachers' Pension Scheme on behalf of the Scottish Government, and active members (teachers in pensionable service) should receive an annual benefit statement from the SPPA each year based on the information held on their service record for the period up to 31 March each year. Therefore, it is vitally important that members check this record for accuracy, ensure that it reflects their service and corresponds with their employment records.

The SPPA has a 'pensions online' service for active and deferred TPS members and the NASUWT advocates that members make use of this.

If there are any anomalies such as missed service or incorrect pay records, then in the first instance members should raise this with their Employer to ensure that the Employer has sent SPPA accurate information. If the Employer has failed to do so, members should seek assistance from the NASUWT.

It is vital that members retain documentary evidence of pension contributions paid, such as payslips. If it becomes necessary to pursue a legal challenge in respect of missing pension contributions, these are necessary evidence.

### **Internal Dispute Resolution Procedure (IDRP)**

All scheme members are able to make a complaint if they feel that their pension has been incorrectly calculated by the SPPA, there has been maladministration, they have a complaint, or they wish to appeal against an unsatisfactory decision. Members are advised to seek assistance from the NASUWT before using the SPPA IDRP.

Please see below useful contact details for pensions matters:

## Contacts

NASUWT Scotland  
35 Young Street  
North Lane  
Edinburgh  
EH2 4JD  
Tel: 0131 226 8480  
Email: [rc-scotland@mail.nasuwt.org.uk](mailto:rc-scotland@mail.nasuwt.org.uk)

The Scottish Teachers' Pension Scheme  
Scottish Public Pensions Agency  
**Telephone** 01896 893 000  
**Fax** 01896 893 214  
(STPS webpages)  
<http://www.sppa.gov.uk/>

Wesleyan  
Wesleyan Assurance Society  
Colmore Circus  
Birmingham  
B4 6AR  
Tel: 0800 358 0325  
<http://www.wesleyan.co.uk/professions/teachers/>

The Pensions Advisory Service (TPAS)  
11 Belgrave Road  
London  
SW1V 1RB  
Tel: 0300 123 1047  
[www.pensionsadvisoryservice.org.uk](http://www.pensionsadvisoryservice.org.uk)

Pensions Ombudsman Service (TPO)  
11 Belgrave Road  
London  
SW1V 1RB  
Tel: 020 7630 2200  
[www.pensions-ombudsman.org.uk](http://www.pensions-ombudsman.org.uk)