









Leonardo Hotel - accessibility review - June 2024

Item	Description	Photo/Illustration	Comments
 AccessAble			
Overall accessibility	<p>There is level access to reception, to the lift and to the accommodation.</p> <p>There are no hearing enhancement systems at reception.</p> <p>Assistance dogs are welcome and water can be provided.</p> <p>There are no dog spending areas at the hotel.</p>		
Parking	<p>The hotel has a small multi level car park located off Berkley Street and two Blue Badge Bays located next to the car park entrance</p>		
Approach	<p>The approach along the pavement is level and in good condition. There is a sign identifying the hotel although this may not be visible from a distance or immediately obvious to people with visual impairments or who are neurodiverse.</p>		

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<p>Entrance - Main Entrance</p>	<p>The entrance is beneath the hotel sign. The entrance has ramped and stepped access and is via a set of revolving doors or two sets of single, manual, heavy doors on either side, both with a good 920mm clear width and there is a good sized lobby with suitable weather matting.</p>		
<p>Entrance - Car Park Entrance</p>	<p>The entrance has steep ramped access and is via a set of automatic double doors that open towards you with a total clear width of approximately 1560mm clear width and there is a good sized lobby with suitable weather matting.</p>		
<p>Reception and Lobby</p>	<p>A greeting reception is located to the right as you enter, the main reception is located ahead and to the left. There is clear space in front of the reception and the desk is approximately 1050mm high with no lowered section. There is no hearing assistance system on the desk. The laminate flooring in the reception area is reflective and may cause disorientating glare for some people with visual impairments. There is a seating area near the reception desk with soft seating, low stools and coffee tables.</p>		

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Horizontal circulation	<p>The entrance level is on the ground floor of a total of 18 floors in the hotel. The lift is just a few metres from reception, although there is no signage. There are doors between the reception and lift and on the accommodation corridors, these doors are permanently held open. The floor is level throughout and the route is wide. The door leading to the accommodation has a good clear width. There are patterned carpets in the corridors with a zig-zag design which could be confusing for people with visual impairments or who are neurodiverse.</p>		
Vertical circulation - Main Lift	<p>The lift serves all floors. The lift lobby has adequate manoeuvring space for wheelchair users although the lift call button is at a unsuitably high height. The lift is a reasonable size and has handrails, a mirror and audible announcement. Tactile and braille markings are available.</p>	